



Camping Les Châtaigniers*** Tourisme

515 route de Rabette

07110 Laurac en Vivarais

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E-mail: chataigniers07@orange.fr - Website: www.chataigniers-laurac.com

MOBILE-HOME RENTAL CONTRACT

Name:

Surname:

Address:

Postcode: Town:

Phone: E-mail:

Arrival: Departure:

Choice of rental:

Mobile Home 2/3 people BAHIA:

Mobile Home 4 people VÉNUMS:

Mobile Home 4 people BIKINI:

Mobile Home 5 people SUPER MERCURE:
(Baby cot rental possible)

Mobile Home 5 people OCÉANE:
(Baby cot rental possible)

Optional:

Dog : (low season only ; 1st and 2nd category not allowed)

Disposable sheets rental: 90x190 bed

140x190 bed

Baby cot rental : 3 € / night

End of stay cleaning : 50 €

Yes

No

Comment:

Deposit: 25% of total stay. **Balance:** 30 days before arrival date. **Visitor's tax:** due at the end of your stay.

Security deposit: upon arrival, you will be required (cash or bank card imprint):

→ 1 security deposit: 200 €

→ 1 security deposit "Cleaning fee": 50 €

Payment:

Bank transfer (IBAN : FR76 1390 6000 0977 3572 7200 101 - BIC : AGRIFRPP839 - CASRA 07260 Rosières)

Secure payment via online booking on the website www.chataigniers-laurac.com.

I have read and accept the rental terms and conditions as stated on the back of this form, as well as the enclosed price list.

Date and signature of customer:

Date and signature of the Directorate:

Les Châtaigniers*** Campsite: Rental Terms and Conditions

PITCHES

5 people maximum

1. Customers may choose any day of the week, depending on the availability. Pitches run from midday to midday. Any additional hours will be billed as an additional day. The booking will only be confirmed once the campsite have agreed to it and received the completed contract signed by both parties, along with the down payment (25% of total price).

2. Payment Terms:

The down payment holds your booking for a period of 24 hours after your expected date of arrival, but cannot be refunded

ANY CANCELLATION should be notified by mail (recorded delivery) and the down payment remains acquired to the campsite.

The remaining amount must be paid on the day of your arrival.

- The **Invoice** shall be issued for the number of days booked (fixed price + extras). It will not take into account any late arrival or departure earlier than the dates mentioned in the rental contract.

3. **No extension** of your stay can be guaranteed.

4. **Bookings** are personal and cannot be sub-let or transferred to another party.

5. **If several families** follow on from one another on the same pitch, a separate booking and a separate contract must be signed for each family.

6. **If any changes** are made to the booking dates, neither the same pitch nor the desired period can be guaranteed.

7. **Any change** to the number of campers between the date of booking and your arrival must be announced to the booking service before your arrival.

CAMPSITE RULES

(Pitch and Rental)

1. **All campeur** must comply with the campsite rules. Failure to comply with these rules will result in eviction from the campsite or the accommodation without any refund.

2. **Swimming pool:** Swimming trunks are compulsory (**shorts and bermudas forbidden**).

3. **Barbecue:** Forbidden, except gas or electric barbecues (on-site rental – booking required).

4. **Insurance (pitch or rent):** Each camper is responsible for their own insurance against theft, damage caused by fire or bad weather, and civil liability. The management shall accept no liability.

5. **Dogs (1st and 2nd category dogs are prohibited) and cats:** Pet's passport or vaccination certificate; vaccination is compulsory. Pets must be kept on leads at all times and their owner must clean up after them.

They are not allowed in the rentals in high season.

6. **Visitors:** If accepted by the management, visitors must report to the reception staff, comply with the campsite rules and park in the parking lot at the entrance. **They are not allowed to use the swimming pool.**

RENTALS

The rental of mobile homes is subject to the following terms and conditions:

1. **Rentals** are made on a weekly basis in high season and run from Saturday 3:00 p.m. to 10:00 a.m. the following Saturday at the latest.

2. **The rented accommodation** is for temporary or holiday use only. All professional, commercial or craft activities are prohibited, as is sub-letting.

3. **The rental of your accommodation** will only be confirmed once we have agreed to it and received the completed and signed rental contract along with the down payment (25% of total price). The outstanding balance must be paid one month before your arrival.

4. **Upon arrival**, you will need to pay two security deposits (either in cash or bank card imprint): €200 for the take-over of the accommodation and €50 for the cleaning. These deposits will be returned to you when you leave, following the deduction of any costs required for repair, to replace any damaged equipment or to clean the accommodation if it is not perfectly clean, even in the event of early departure. If it is not possible to check the accommodation before your departure, your deposit will be returned to you within eight days.

5. **Equipment:** An inventory is available in each accommodation unit. It is the tenant's responsibility to check that everything is ok upon arrival and to notify the staff immediately or the following day if something is missing or broken. After this deadline, the tenant will not be able to lodge a complaint.

6. **Exceptions:** The number of tenants cannot exceed the maximum indicated in the description of the accommodation. However, in exceptional cases and with the owner's consent, this rule may be overlooked. In such an event, the owner will be entitled to charge an extra fee, which will be notified to the tenant and recorded in the rental contract.

7. **Payment:** The outstanding balance of the total price is to be paid one month before your arrival. Once we have received your payment, we will send you the receipted invoice. If we have not received the total amount, we will consider your booking as cancelled and the cancellation terms and conditions will apply.

8. **Cancellation terms and conditions:** All cancellations must be made by registered letter with recorded delivery. Your down payment will be refunded in the following conditions.

If cancellation occurs:

- **More than 30 days** before your expected date of arrival: the down payment remains acquired to the campsite.

- **Less than 30 days** before the expected date of arrival, we will refund 50% of the total amount paid to the campsite for one of the following reasons: hospitalization or death of the person mentioned on the contract. We recommend taking out cancellation insurance, and recommend our partner www.campez-couvert.com.

9. **No refund** will be made in the event of late arrival or early departure.

DISPUTE

In accordance with article L.612-1 of the French Consumer Code, you can use the mediation service CM2C to which we are subject, at no charge:

- Website: <https://cm2c.net/>

- Email: cm2c@cm2c.net

- Address: 14 rue Saint Jean - 75017 PARIS